

# THE ESQ2 MEASURES

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## POSITIVE WORK BEHAVIORS

- Commitment, Job Satisfaction
- Customer Service
- Productivity
- Accuracy
- Promotability

## COUNTERPRODUCTIVE WORK BEHAVIORS

- Unauthorized Absences
- Theft
- Lateness
- Sabotage
- Driving Delinquency
- Safety Violations
- Loafing (Time Theft)