# SIGNASuccession Talent Replenishment Process

# Simple Succession Planning Guide

SIGMA's Simple Succession Planning is a straightforward process for identifying and developing internal talent to replenish existing talent when it exits the organization.

This planning guide takes users through SIGMA's 6-stage succession cycle to: identify critical leadership roles, build leader success profiles, nominate high potential talent, assess development needs, develop talent, and measure your organization's progress. The guide provides forms for each stage.



## succession planning – launch series



Due to a variety of demographic factors, there is a heightened sense of urgency for organizations to focus on succession planning in order to mitigate risk and stay competitive.

Despite this urgency, organizations continue to delay making succession planning a priority as they struggle to simply keep up with everyday organizational demands.

SIGMA can help with our Succession Planning Launch Series. This series efficiently delivers everything you need without sacrificing your ability to focus on more immediate priorities.

## WHAT IS SIGMA'S SUCCESSION PLANNING LAUNCH SERIES?

Through two interactive workshops, we work with your leadership team to build an actionable *Succession Implementation Plan*.

### **WORKSHOP 1**

In the first (half-day) workshop, we focus on learning about your specific organizational needs and gathering information to:

- NOMINATE your succession advisory team
- DOCUMENT your current succession planning process
- IDENTIFY critical roles to help determine focus moving forward
- DETERMINE what objective metrics you currently have in place

We also work with your team before and after the session to prepare a detailed *Succession Implementation Plan* that will serve as the foundation for Workshop 2.

### **WORKSHOP 2**

During the second (full-day) workshop, we review the plan and follow-up actions to:

- PRESENT the customized Succession Implementation Plan
- GATHER feedback
- ASSIGN tasks
- REVIEW templates for each stage
- DEVISE a plan for next steps

## WHAT IS THE GOAL OF THE SUCCESSION PLANNING LAUNCH SERIES?

The goal of SIGMA's *Succession Planning Launch Series* is to deliver the knowledge, structure, and resources that you need to independently implement a robust succession planning process.

Many organization find that our facilitated sessions are helpful for maintaining accountability and momentum with the process. As such, we offer optional supplementary workshops to support you with the development and implementation processes.

At \$9,500, our *Succession Planning Launch Series* is the simplest way for you to build a robust Succession Planning process to ensure your organization's leaderships is positioned for success and prepared for the unknown.

Contact Glen at gharrison@sigmaleader.com or 800-265-1285 ext. 233 to schedule your workshop now.

### **ABOUT SIGMA**

For over 50 years, SIGMA has focused on leadership development backed by science. We help maximize your talent with a measurement driven approach designed to quantify and develop people potential and increase organizational effectiveness.

www.SIGMASuccession.com

## simple succession process



ide	nt	tify	,
critic		-	

Identify which roles your organization should target through its succession program.

Critical Role Identification Questionnaire

build success profile Describe the talent composition required for each critical role at the present time and according to your organization's future needs.

**Success Profile** 

nominate successors

Select succession candidates for each critical role through a nomination survey.

Succession Nomination Survey Succession Bench Summary

assess development needs Summarize the talent profile of each succession candidate, and identify gaps to target through development.

**Succession Profile** 

develop talent Outline or update development plans for each candidate, and track recommended and completed development activities.

Development Plan Development Activities Tracker

measure progress Update the scorecard tracking various indicators of improved succession planning outcomes.

**Talent Progress Scorecard** 

## simple succession process



stages

identify critical roles build success profile

nominate successors

assess development needs

develop talent

measure progress

resources

deliverables

Critical Position Assessment	Key Criteria	Readiness Survey	Competency: SIGMARadius, LSP	Development Plan	Talent Progress Scorecard
	Experience / Education		Character: LCIA		
	Competency		Commitment		
	Character		Emotional Intelligence: MEIA-W		
	Commitment				

Critical Position List	Success Profile	Depth Chart		Development Plan	
Top 5		Talent Profiles	Talent Profiles with		

# identify critical roles



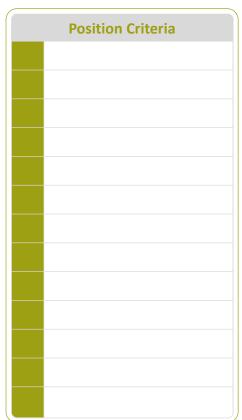
	Critical Role Identification Questionnaire													
Critical Role	Impac Op	t to Bu peratio	usiness ons	Extern Av	al Can ailabil	didate ity		nal Be rengt		Uniqu Know	e Skill /ledge	Set or Base	TOTAL	*
	1	2	3	1	2	3	1	2	3	1	2	3		
	1	2	3	1	2	3	1	2	3	1	2	3		
	1	2	3	1	2	3	1	2	3	1	2	3		
	1	2	3	1	2	3	1	2	3	1	2	3		
	1	2	3	1	2	3	1	2	3	1	2	3		
	1	2	3	1	2	3	1	2	3	1	2	3		
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	1	2	3	1	2	3	1	2	3	1	2	3		
	1	2	3	1	2	3	1	2	3	1	2	3		
	1	2	3	1	2	3	1	2	3	1	2	3		
	1	2	3	1	2	3	1	2	3	1	2	3		

# build profile



Success	Succession Position	Current Incumbent	Exit Year	Urgency
<b>4UL</b> OProfile				***

<b>Position Demographics</b>					
Location					
Level					
Direct Reports					



	Leadership Profile	
Potential	rformance	Character
Competency: Potential	Competency: Performance	Emotional Intelligence
		Emotion
Commitment	Other	Other

## nominate succession candidates



### **Succession Nomination Survey**

## Position: Candidate:

How much confidence do you have

How much confidence do you have in this candidate's ability to perform effectively in this position with development in required areas?



not at all confident



moderately confident



When will this candidate be ready to fill this position?

not sufficiently acquainted





ready 3 to 5 years





Please express any other comments you have, if any, about the ability of this candidate to effectively perform in this position.

### **Position:**

### **Candidate:**

How much confidence do you have in this candidate's ability to perform effectively in this position with development in required areas?











When will this candidate be ready to fill this position?

not sufficiently
acquainted









ready	
never	•

Please express any other comments you have, if any, about the ability of this candidate to effectively perform in this position.

## nominate succession candidates



2018 Succession Bench

Succession Position	Current Incumbent	umbent Exit Year Urgency		Bench Strength			
				C:	B:	A:	

	Candidate List								
	Candida	ite Name	(	Organization Demographic	cs	Progression on Succession List			
	Last	First	Position	Function	Location	Level C	Level B	Level A	
Level A									
Le									
<u>a</u>									
Level B									
ပ									
Level C									

## assess needs



2018 Succession Profile

Succession Position	Current Incumbent	Exit Year	Urgency



Organization Demographics			
Position			
Location			
Age			
Service			
Readiness			

	Education and Experience				
Education	Experience				

Position Criteria		

	Leadership Profile Assessment Gaps			
otential	<u></u>	ligence		
Competency: Potential	Character	Emotional Intelligence		
Competency: Performance	Commitment	Other		
Competen	Com			

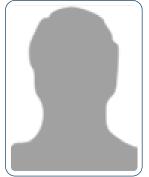
# develop talent



2018 Development Plan

Succession Candidate	Position	Function

For	Position	Current Incumbent	Readiness	Timeline
ā	1.		* * * * *	
ndida	2.		* * * * *	
ပီ	3.		* * * * *	



Top Development Areas				
1.	4.			
2.	5.			
3.	6.			

	Development Plan				
	<b>Development Area</b>	Goal	Action	Complete By	Progress / Comments
onths					
Mon					
3-6					
Jonths					
2					
6-12					
onths					
Σ					
12+					

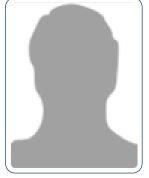


develop talent

2018 Development
Activities

Succession Candidate	Position	Function

or	Position	Current Incumbent	Readiness	Timeline
te	1.		* * * * *	
ndida	2.		* * * * *	
Ča	3.		* * * * *	



	Development Activities					
	Self Development	Internal Leadership Training	External Leadership Training	Cross-Functional Experience	Global Rotation / International Project	Other
eted						
Completed						
pepued						
Recommended						

## measure progress



Talent Progress Scorecard				
Indicator	Date			
illulcator				
Critical Positions Filled Internally (%)				
Management Positions Filled Internally (%)				
Average Time Hi-Potentials in Same Role (Yrs.)				
Hi-Potential Turnover (%)				
Critical Positions with 3+ Successors (%)				
Average Years Till Ready				
Hi-Potential Engagement				
Individual Improvement				

## contact



Interested in a digital version of this guide that you can fill-in? Contact me for a copy.

### **Glen Harrison**

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## appendix: SIGMA assessments



## Competency – Performance

### **SIGMARadius**

SIGMARadius 360 Feedback

## Competency – Potential

### **LSP**

Leadership Skills Profile

### Character

### **LCIA**

Leadership Character Insight Assessment

### **Commitment**

### Commitment

Commitment to Lead

## **Emotional Intelligence**

### **MEIA-W**

Multidimensional Emotional Intelligence Assessment – Workplace

## appendix: SIGMA assessments





## LSP Leadership Skills Profile

The LSP is a personality-based leadership assessment designed to identify and develop top leadership talent. Select from 42 leadership competencies and specify a benchmark profile to align the LSP with your custom requirements.

### **REPORT**

- LSP Selection Report (LSP-SR): predicts performance on critical leadership competencies and provides detailed explanations as to how the respondent's personality affects leadership effectiveness
- LSP Development Report (LSP-DR): includes tools and techniques designed to empower leaders

Use the LSP-SR and LSP-DR in tandem to deliver a powerful, complementary leadership solution.

### **MEASURED**

### Cognitive Skills

- Analytical Orientation
- Creativity
- Decisiveness
- Objectivity
- Risk Taking
- Technical Orientation
- Thoroughness

### Interpersonal Skills

- Communication
- Conflict Management
- First Impression
- Formal Presentation
- Interpersonal Relations
- Negotiation
- Open-Mindedness
- Persuasiveness
- Sensitivity
- Social Astuteness

### Personal Qualities

- Achievement and Motivation
- Ambition
- Dependability
- Emotional Control
- Flexibility
- General Leadership Effectiveness
- Independence
- Listening
- Self-Discipline
- Self-Esteem

## Teamwork, Supervision, Planning, and Productivity

- Assuming Responsibility
- Attracting Staff
- Delegation
- Emphasizing Excellence
- Facilitating Teamwork
- Interpersonal Role Model
- Involving Direct Reports
- Monitoring and Controlling
- Motivating Others
- Organizational Spokesperson
- Organizing the Work of Others
- Productivity
- Short-Term Planning
- Strategic Planning
- Vision

## SIGMARadius SIGMARadius 360 Feedback

SIGMARadius is a comprehensive 360° feedback solution designed to build and develop 51 essential leadership competencies. Ratings are drawn from leaders, colleagues, and direct/indirect reports and combined with self-ratings to provide a multisource perspective on leadership performance. SIGMARadius can be benchmarked to include only those competencies deemed most important.

### **REPORT**

 Leadership Effectiveness Report: includes rater score charts, competency definitions, rater comments, action steps for development, and references to key readings; can be paired with the Development Guide, a complementary resource designed to help leaders interpret results, leverage strengths, and build on development opportunities

### **MEASURED**

### Cognitive Managerial Skills

- Analytical Orientation
- Business Acumen
- Creativity
- Decisiveness
- Objectivity
- Prioritizing
- Risk Taking
- INISK TAKITIE
- Technical Orientation
- Thoroughness

## Interpersonal Managerial Skills

- Client / Customer Focus
- Communication
- Conflict Management
- First Impression
- Formal Presentation
- Interpersonal Relations
- Negotiation
- Open-Mindedness
- Operating Upwards
- Persuasiveness

- Sensitivity
- Social Astuteness

### Personal Managerial Skills

- Achievement and Motivation
- Ambition
- Dependability
- Desire to Learn
- DemonstratingUnderstanding
- Emotional Control
- Flexibility
- Independence
- Integrity
- Listening Skills
- Self-Discipline
- Self-Esteem
- Valuing Diversity

## Teamwork, Supervision, Productivity, and Planning

Assuming Responsibility

- Attracting Staff
- Delegation
- Developing and Coaching Others
- Emphasizing Excellence
- Facilitating Teamwork
- Inspirational Role Model
- Involving Direct ReportsMonitoring and Controlling
- Motivating Others
- OrganizationalSpokesperson
- Organizing the Work of Others
- Productivity
- Short-Term Planning
- Strategic Planning
- Vision
- Work-Life Balance

**Overall Effectiveness** 

## appendix: SIGMA assessments





## Leadership Character Insight Assessment

The LCIA measures 11 character dimensions and their corresponding elements. It is designed to provide practical insight into the nature of character and its role in building strong leaders and organizations, describe how dimensions interact to influence leadership effectiveness, and identify, grow, and develop character strengths.

### **REPORT**

- LCIA-Self Report: provides descriptions for the 11 character dimensions, a summary chart, and dimension-by-dimension results with element scores. descriptions of element and dimension interactions, and development resources
- LCIA-360 Report: in addition to the above, this report includes developmental comments from raters

#### **MEASURED**

### Judgment

- Situationally AwarePassionate
- Cognitively Complex Vigorous
- Analytical
- Decisive
- Critical Thinker
- Intuitive
- Insightful
- Pragmatic
- Adaptable

#### Transcendence

- Appreciative
- Inspired
- Purposive
- Future-Oriented
- Optimistic
- Creative

#### Drive

- Results-Oriented
- Demonstrates Initiative
- Strives for
- Excellence

#### Collaboration

- Cooperative
- Collegial
- Open-Minded
- Flexible
- Interconnected

#### Humanity

- Considerate
- Empathetic
- Compassionate
- Magnanimous
- Forgiving

#### Humility

- Self-Aware
- Modest
- Reflective
- Respectful
- Grateful
- Vulnerable
- Curious

### Integrity

- Authentic
- Candid
- Transparent
- Principled
- Consistent

#### **Temperance**

- Patient
- Calm
- Composed
- Self-Controlled
- Prudent

### Justice

- Fair
- Fauitable
- Proportionate
- Continuous Learner Even-Handed
  - Socially Responsible

### Accountability

- Takes Ownership
- Accepts Consequences
- Conscientiousness
- Responsible

#### Courage

- Brave
- Determined
- Tenacious
- Resilient
- Confident

# Multidimensional Emotional Intelligence Assessment – Workplace

The MEIA-W is designed to measure emotional intelligence (EI) in work settings. Emotional intelligence allows individuals to perceive, understand, regulate, and express emotions. The MEIA-W can be used to select talent, develop critical people skills, identify and solve problems that affect performance and work relationships, and understand and optimize team and workplace dynamics.

#### REPORT

 MEIA-W Report: provides a multi-faceted profile of an individual's EI in a work environment; includes a summary chart, dimension descriptions, interpretation guide, and development feedback

The MEIA-W is the only trait-based, self-report measure that captures all 10 facets of Salovey and Mayer's influential model of EI.

### **MEASURED**

Recognition of Emotion in the Self Regulation of Emotion in the Self Recognition of Emotion in Others Regulation of Emotion in Others Nonverbal Emotional Expression Empathy Intuition versus Reason **Creative Thinking** Mood Redirected Attention **Motivating Emotions** 

## appendix: SIGMA assessments



## **LSP Score Summary**

First Name	Last Name	Decisiveness	Risk Taking	First Impression	Interpersonal Relations	Social Astuteness	Conflict Management	Communication	Negotiation	Achievement and Motivation	Self-Discipline	Independence	Emotional Control	Assuming Responsibility	Emphasizing Excellence	Facilitating Teamwork	Short-Term Planning	Strategic Planning	Organizing the Work of Others	Delegation	Attracting Staff	OVERAL LEADERSHIP PERFORMANCE
1	Smith	99	98	96	97	98	98	86	99	73	65	93	68	98	99	98	60	97	68	98	96	89
D	Jones	91	86	98	98	98	96	81	99	46	56	74	98	93	91	91	80	81	72	95	87	86
D	Sample	78	95	55	61	77	27	98	86	71	89	96	67	95	87	98	36	95	76	89	93	78
Α	Example	54	77	84	86	93	69	47	78	38	65	47	53	64	74	88	79	46	81	65	92	69
- 1	Waters	51	65	83	63	76	65	83	72	54	82	34	47	68	53	73	56	38	60	92	91	65
R	Cox	52	35	33	88	27	67	79	42	53	84	67	65	98	76	39	46	76	74	86	61	62
A	Lopez	62	71	55	78	84	28	37	62	55	28	43	42	76	74	86	57	49	73	83	89	62
R	Salt	39	59	66	72	80	53	62	69	62	51	76	52	76	55	74	35	18	73	69	80	61
N	Crow	77	55	51	63	72	44	69	62	41	39	52	58	63	47	80	62	56	74	79	76	61
В	Pitt	32	33	62	67	68	55	56	57	20	65	76	57	40	62	79	55	20	74	74	57	55
5	Cruz	83	33	30	33	67	31	91	34	13	60	65	59	24	39	83	86	29	86	75	71	55
J	Five	36	23	35	51	49	55	72	28	54	56	14	33	66	27	80	91	54	81	73	75	53
A	Jones	64	55	45	43	58	47	58	48	39	38	35	29	51	59	65	66	51	84	64	52	53
5	Ortez	41	51	22	19	44	29	81	42	46	11	61	78	62	38	66	63	71	71	72	78	52
-	Jackson	18 57	23 48	55	55	60	46	32 88	38	31	65	76 88	70	29	32	57	72	88	66 80	55 74	72 51	52 51
C	Glass	25	20	31 16	47 29	57	23 15	98	59 28	37 65	25 33	67	4	67 31	32	79 83	32 63	29 88	87	92	72	49
В	Stanford	13	50	45	47	63	27	56	51	83	15	43	65	71	58	53	26	35	47	59	77	49
R	Woods	21	36	44	50	45	24	84	36	40	41	76	24	43	27	56	63	65	70	56	68	48
A	Boston	34	13	18	36	47	46	12	71	77	77	24	77	47	29	53	39	98	69	62	33	48
C	Madden	22	25	35	35	36	17	64	24	31	52	76	29	76	15	41	65	98	81	71	68	48
В	Whiteside	38	31	32	48	58	29	67	41	20	65	25	54	38	27	66	70	31	77	69	64	48
A	Pratt	24	39	33	42	45	35	87	40	42	15	12	16	50	23	74	32	88	54	83	68	45
M	London	19	38	45	38	39	29	63	38	33	35	21	34	40	10	39	61	88	74	70	58	44
Z	Seven	54	29	25	33	44	22	29	33	81	47	67	30	46	40	38	36	37	73	10	22	40
	Control of the Contro	47	48	48	55	61	43	67	53	48	50	56	49	60	48	70	57	61	73	73	70	57
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## appendix: SIGMA assessments



## **LSP Selection Report**

### LSP Selection Report Sam Sample Page 2 LSP-SR Executive Summary This page provides an overview of Mr. Sample's results. It begins with a chart based on the sum of all 42 leadership competencies. A second chart divides Mr. Sample's overall results into two broad dimensions, his Interpersonal Leadership Effectiveness, and his Task Orientation (his focus on completing the tasks for which he has responsibility). Finally, Mr. Sample's scores on these two broad dimensions are plotted on a performance grid with Interpersonal Leadership Effectiveness as the vertical axis and Task Orientation as the horizontal All scores in this report are expressed in terms of percentiles, which differ from percentages in that they compare Mr. Sample's expected performance with that of a large group of senior managers and executives. By definition, a score at the 50th percentile is average. For more information on percentiles and how to properly interpret this report, please refer to the LSP manual **Overall Expected Leadership Performance** Low Average Hig Percentile 0 10 20 30 40 50 60 70 80 90 10 Overall Leadership Performance The percentile score is the percentage of persons in a comparison group of managers and executives receiving a lower test score. A percentile score of 50 is average. Interpersonal Leadership Effectiveness and Task Orientation Interpersonal Leadership Effectiveness The percentile score is the percentage of persons in a comparison group of managers and executives receiving a lowe test score. A percentile score of 50 is average. Performance Grid Explanation: Candidates falling in quadrant 1 have scored above average on both measures and have the greatest potential to succeed in the job role Candidates falling in quadrant 4 have measures and have the least potential to succeed in the job role. Task Orientation Copyright 2003-2009 SIGMA Assessment Systems, Inc., P.O. Box 610757, Port Huron, MI 48061-0757 Phone: 800-265-1285

### Risk Taking

Sam Sample

Percentile 0 10 20 30 40 50 60 70 80 90 100

The willingness to take sound, calculated risks, based on good judgment, in situations where the outcome is uncertain.

LSP Selection Report

Mr. Sample's expected level of RISK TAKING performance is in the VERY HIGH range.

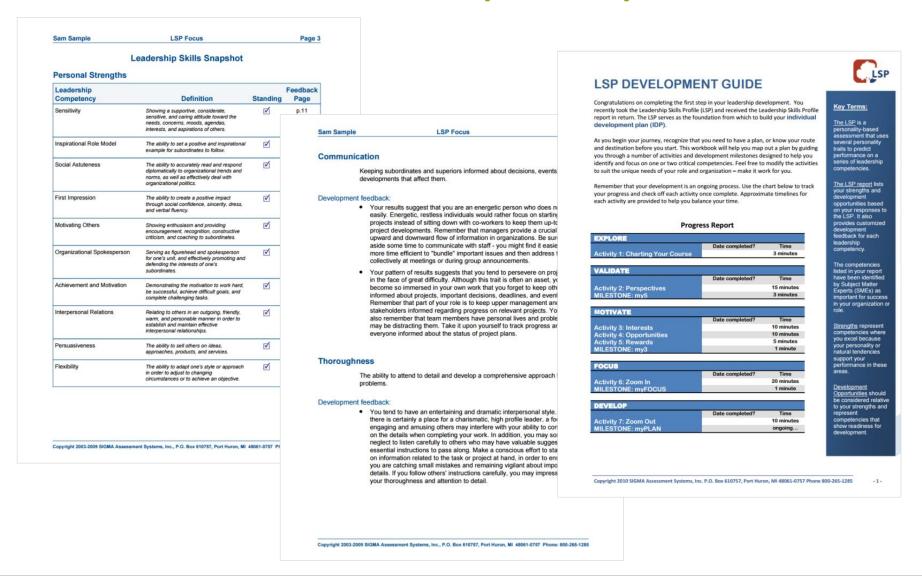
- Competitive and ambitious individuals, such as Mr. Sample, will often undertake calculated risks in order to achieve desired results.
- Entertaining and dramatic individuals, such as Mr. Sample, tend to take risks in social situations. This is because they enjoy being the center of attention and may be willing to take a risk in order to gain notice or recognition from others.
- Mr. Sample tends to act on impulse and make decisions quickly. This is typically
  consistent with someone who likes to take risks. Mr. Sample likely recognizes when
  it may be necessary to abandon a detail-oriented approach in favor of one that allows
  him to proceed with a calculated business risk.
- Curious and investigative, Mr. Sample usually makes sure he thoroughly understands problems and situations so that he can take informed risks when dealing with challenging issues.
- Concerned with presenting a favorable image of himself to others, Mr. Sample will likely ensure that he conveys an image of a decisive leader who takes calculated risks based on good judgment.
- Individuals with a wide range of interests, such as Mr. Sample, tend to be motivated to do the necessary background research to take informed risks.
- Mr. Sample tends to be analytical and clever, and typically enjoys pursuing topics in depth, regardless of their difficulty. This intellectual style helps him to research and analyze risks so that decisions are based on sound reasoning.
- Mr. Sample's comfort with others and his tendency to identify with their struggles and accomplishments are helpful qualities for acting in uncertain situations. This is likely because he tends to carefully consider potential risks to others before making an important decision.
- Socially confident individuals, such as Mr. Sample, are not easily influenced by others and are usually willing to take risks if necessary to advance project goals.
   They are likely confident and can easily defend their decisions and choices.
- Because Mr. Sample tends to be a team player, he will usually collaborate with others and take reasonable risks to further the goals of the group.
- Mr. Sample is a natural risk taker who does not tend to hesitate to pursue
  opportunities that involve an element of risk. He may enjoy taking chances and
  ensuring that his subordinates are able to work in an exciting climate that encourages
  informed risk taking.

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## appendix: SIGMA assessments



## **LSP Focus Development Report**



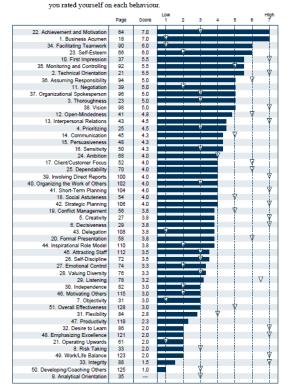
## appendix: SIGMA assessments



## 360° Competency

Your Leadership Effectiveness Snapshot

Listed below are the 51 behaviours measured by this survey. Page references to detailed feedback charts for each behaviour are presented. The scores are presented in order from your highest average rating given to you by all your raters to your lowest rating. The numbering of the behaviours reflects the order in which they appear in Section 2. The triangles show how

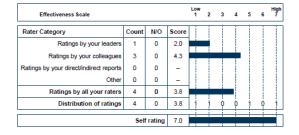


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Sam Sample Leadership Effectiveness Report

#### 5. Creativity

Demonstrating the ability to initiate original and innovative ideas, products, and approaches.



#### Leader Comments

Leader One: This represents the comments provided by Leader#1 on Creativity

#### Other Comments

This represents the comments provided by Colleague#1 on Creativity
This represents the comments provided by Colleague#3 on Creativity
This represents the comments provided by Colleague#2 on Creativity

#### Action Steps to Consider

#### Apply your creative thinking skills.

Some researchers believe that highly creative individuals can be distinguished from less creative people by their expertise and commitment to their work. They build on what they know by manipulating, combining, and organizing information in a new way. This process often involves using information and ideas that are already known, and combining them together.

#### Implement your ideas.

It is one thing to come up with a new idea. Part of the innovation, however, is the implementation of the idea.

Feb 1, 2016 CONFIDENTIAL 27

Feb 1, 2016

