

SUCCESSION BY POSITION CEO SUCCESSION

succession by position



If you've identified that your organization is in need of a formal succession plan for its CEO position, SIGMA's simple process can help create a custom plan for this role.

This six-step process can be divided into three phases:

phase one: clarifying the role

phase two: building your candidate pool

phase three: assessing progress

By combining SIGMA's **CEO Succession** solution with our consulting services, in less than one year you could have a strong bench of talented succession candidates ready to move into the CFO role.



simple succession process



identify critical roles

Identify which roles your organization should target through its succession program.

At-A-Glance Org Chart

build success profile Describe the talent composition required for each critical role at the present time and according to your organization's future needs.

Success Profile

nominate successors

Select succession candidates for each critical role and consider each position's bench strength.

Succession Bench Summary

assess development needs

Summarize the talent profile of each succession candidate, and identify gaps to target through development.

Candidate Profile

develop talent Outline or update development plans for each candidate, and track recommended and completed development activities.

Development Actions Form

measure progress

Update the scorecard, tracking various indicators of improved succession planning outcomes.

Talent Progress Scorecard





identify critical roles step 1

the goal:

when succession planning by position, the first step is to identify roles to target based on need

the outcome: in the case of succession planning for the CEO, this step has already been completed





phase ONE





step 2 build/validate success profile

the goal:

use multiple perspectives to determine requirements for success in a specific role

the process:

- raters complete Leadership Skills Profile Benchmarking Questionnaire (LSBQ)
- evaluate incumbent using scientifically-validated assessments
- review/analyze Job Description for position criteria
- leverage SIGMA's LeaderBase to close any gaps in requirement competencies

the outcome: complete Success Profile for role

success profile



2019

| Succession Position | Current Incumbent | Eligibility Year | Urgency |
|---------------------|-------------------|------------------|---------|
| President & CEO | Gary Green | 2024+ | \star |

| Posi | tion Demographics |
|----------|-------------------|
| Location | London |
| Level | Senior Management |
| Area | Corporate |

| | Position Criteria |
|-------|--|
| Edu | Master's Degree in Business or Finance |
| Ехр | 12+ years in industry |
| Ехр | 7+ years in sr. management |
| Ехр | 2+ years as CEO or COO |
| Know | Focal and related industries |
| Skill | Problem solving, analytical & planning skills |
| Skill | Ability to inspire others |
| Duty | Collaborate with the Board of Directors |
| Duty | Lead effective growth strategies |
| Duty | Represent the company with clients, investors, & business partners |

| | | | Leadership Profile | | |
|--|----------------------------|---------------------------------|-----------------------------|------------------------|--|
| | Integrity | | Emotional Control | | |
| S | Client/Customer Focus | | Self-Discipline | ence | |
| Senior Management Team: Current Competencies | Active Listening | | Decisiveness | Emotional Intelligence | |
| npet | Analytical Orientation | es | Persuasiveness | al Int | |
| t Cor | Facilitating Teamwork | tenci | Assuming Responsibility | otion | |
| ırren | Interpersonal Relations | mpe | Developing/Coaching Others | Emo | |
| ມ: C | Communication | nt Co | Involving Direct Reports | | |
| Теа | Strategic Planning | Core Role: Current Competencies | Creativity | | |
| ment | Achievement and Motivation | ole: C | | | |
| nageı | Business Acumen | re R | | | |
| Mai | | පි | | Other | |
| enio | | | | | |
| Š | | | | | |
| | | | | | |
| | Vision | | Valuing Diversity | | |
| ture | Operating Upwards | Future | Organizational Spokesperson | Other: Future | |
| SMT: Future | | | | er: F | |
| SMI | | Core: | | oth | |
| | | | | | |





step 3 nominate successors

the goal: identify succession candidates for role

the process:

- nominate candidates for each critical role
- draft Succession Bench
- validate with incumbent and senior management team to create realistic, comprehensive benches

the outcome: complete Succession Bench



succession bench



2019

| Succession Position | Current Incumbent | Eligibility Year | Urgency | Bench Strength | | | |
|---------------------|-------------------|------------------|-----------|----------------|------|------|--|
| President & CEO | Gary Green | 2024+ | * ~ ~ ~ ~ | C: 2 | B: 1 | A: 2 | |

| | | | | Candidate I | .ist | | | |
|-------------------------------|---------|----------|-----------|----------------|-------------|------------------|-----------------|--------------------|
| | Candida | ate Name | Progressi | on to Successi | on Position | | Succession Path | |
| | First | Last | Level C | Level B | Level A | Current Position | Next Position | Readiness for Next |
| ars | Richard | Red | | | Fall 2019 | VP Sales | | |
| Level A Ready in 1-3 years | Bill | Brown | | | Fall 2019 | VP Operations | | |
| | Oliver | Orange | | Fall 2019 | | RVP Operations | | |
| Level B Ready in 3-5 years | | | | | | | | |
| | Paula | Pink | Fall 2019 | | | VP Sales | | |
| years | Brenda | Blue | Fall 2019 | | | VP Operations | | |
| Level C Ready in 5+ years | | | | | | | | |





phase TWO





step 4 assess development needs

the goal:

summarize the talent profile of each succession candidate

the process:

- identify candidates to be assessed
- determine assessments to be used
- communicate the process to each candidate
- send assessment links to candidates
- have each candidate complete assessment(s)
- compare results to success profile

the outcome:

- candidate profile for each potential successor
- LSP GroupView report for entire team
- individual assessment reports



candidate profile



2019

| Succession Position | Candidate Name | Current Position |
|---------------------|----------------|------------------|
| President & CEO | Richard Red | CFO |

| | Candidate Demographics |
|----------|------------------------|
| Location | London |
| Level | Senior Management |
| Area | Corporate |

| | Candidate | e Tra | nining |
|-----------|-------------------------|-------|------------------------------|
| | BS in Finance | | 5 years in senior management |
| uo | Enrolled in MBA program | e) L | 12 years in management |
| Education | | erien | Oversees 25 direct reports |
| Ed | | Exp | |
| | | | |

| | Focal Role Criteria |
|---|--|
| • | Master's Degree in Business or Finance |
| • | 12+ years in industry |
| • | 7+ years in sr. mgmt. |
| • | 2+ years as CEO or COO |
| • | Knows focal & related industries |
| | Problem solving, analytical & planning skills |
| • | Ability to inspire others |
| • | Collaborate with the Board of Directors |
| • | Lead effective growth strategies |
| | Represent the company with clients, investors, & business partners |

| | Le | eade | ership Profile Assessment Result | ts | |
|--------------------|-----------------------------|---------|----------------------------------|---------|-------------------------|
| | Integrity | | Active Listening | int | Decisiveness |
| rent | Analytical Orientation | Current | Facilitating Teamwork | Current | Creativity |
| Cur | | | Strategic Planning | Gaps: (| Assuming Responsibility |
| Strengths: Current | | Gaps: | | Role G | |
| Stre | | SMT | | re Ro | |
| | | | | Core | |
| | Organizational Spokesperson | | Vision | ē | |
| ture | | Future | | Future | |
| Strengths: Future | | aps: Fu | | Gaps: | |
| ngth | | G | | Role G | |
| Stre | | SMT | | Core R | |
| | | | | ပိ | |



LSP GroupView

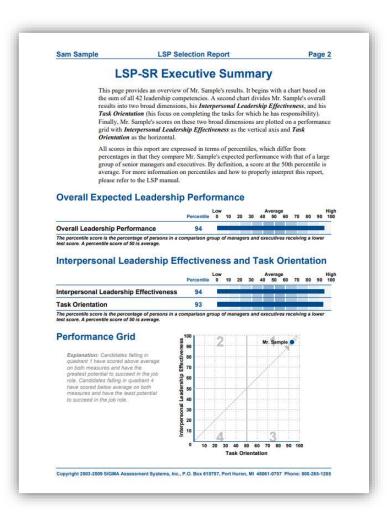


| First Name Last Name | Dedsiveness | Risk Taking | First Impression | Interpersonal Relations | Social Astuteness | Conflict Management | Communication | Negotiation | Achievement and Motivation | Self-Discipline | Independence | Emotional Control | Assuming Responsibility | Emphasizing Excellence | Facilitating Teamwork | Short-Term Planning | Strategic Planning | Organizing the Work of Others | Delegation | Attracting Staff |
|-------------------------|-------------|-------------|------------------|-------------------------|-------------------|---------------------|---------------|-------------|-------------------------------|-----------------|--------------|-------------------|-------------------------|------------------------|-----------------------|---------------------|--------------------|----------------------------------|------------|------------------|
| J Smith D Jones | 99 91 | 98 86 | 96 98 | 97 98 | 98 98 | 98 | 86 81 | 99 | 73 46 | 65 56 | 93 | 68 98 | 98 | 99 | 98 | 80 | 97 81 | 68 72 | 98 95 | 96 87 |
| D Sample | 78 | 95 | 55 | 61 | 77 | 27 | 98 | 86 | 71 | 89 | 96 | 67 | 95 | 87 | 98 | 36 | 95 | 76 | 89 | 93 |
| A Example | 54 | 77 | 84 | 86 | 93 | 69 | 47 | 78 | 38 | 65 | 47 | 53 | 64 | 74 | 88 | 79 | 46 | 81 | 65 | 92 |
| I Waters | 51 | 65 | 83 | 63 | 76 | 65 | 83 | 72 | 54 | 82 | 34 | 47 | 68 | 53 | 73 | 56 | 38 | 60 | 92 | 91 |
| R Cox | 52 | 35 | 33 | 88 | 27 | 67 | 79 | 42 | 53 | 84 | 67 | 65 | 98 | 76 | 39 | 46 | 76 | 74 | 86 | 61 |
| A Lopez | 62 | 71 | 55 | 78 | 84 | 28 | 37 | 62 | 55 | 28 | 43 | 42 | 76 | 74 | 86 | 57 | 49 | 73 | 83 | 89 |
| R Salt | 39 | 59 | 66 | 72 | 80 | 53 | 62 | 69 | 62 | 51 | 76 | 52 | 76 | 55 | 74 | 35 | 18 | 73 | 69 | 80 |
| N Crow | 77 | 55 | 51 | 63 | 72 | 44 | 69 | 62 | 41 | 39 | 52 | 58 | 63 | 47 | 80 | 62 | 56 | 74 | 79 | 76 |
| B Pitt | 32 | 33 | 62 | 67 | 68 | 55 | 56 | 57 | 20 | 65 | 76 | 57 | 40 | 62 | 79 | 55 | 20 | 74 | 74 | 57 |
| S Cruz | 83 | 33 | 30 | 33 | 67 | 31 | 91 | 34 | 13 | 60 | 65 | 59 | 24 | 39 | 83 | 86 | 29 | 86 | 75 | 71 |
| J Five | 36 | 23 | 35 | 51 | 49 | 55 | 72 | 28 | 54 | 56 | 14 | 33 | 66 | 27 | 80 | 91 | 54 | 81 | 73 | 75 |
| A Jones | 64 | 55 | 45 | 43 | 58 | 47 | 58 | 48 | 39 | 38 | 35 | 29 | 51 | 59 | 65 | 66 | 51 | 84 | 64 | 52 |
| S Ortez | 41 | 51 | 22 | 19 | 44 | 29 | 81 | 42 | 46 | 11 | 61 | 78 | 62 | 38 | 66 | 63 | 71 | 71 | 72 | 78 |
| T Jackson | 18 | 23 | 55 | 55 | 60 | 46 | 32 | 38 | 31 | 65 | 76 | 70 | 29 | 32 | 57 | 72 | 88 | 66 | 55 | 72 |
| C Glass | 57 | 48 | 31 | 47 | 57 | 23 | 88 | 59 | 37 | 25 | 88 | 20 | 67 | 30 | 79 | 32 | 29 | 80 | 74 | 51 |
| D City | 25 | 20 | 16 | 29 | 40 | 15 | 98 | 28 | 65 | 33 | 67 | 4 | 31 | 32 | 83 | 63 | 88 | 87 | 92 | 72 |
| 8 Stanford | 13 | 50 | 45 | 47 | 63 | 27 | 56 | 51 | 83 | 15 | 43 | 65 | 71 | 58 | 53 | 26 | 35 | 47 | 59 | 77 |
| R Woods | 21 | 36 | 44 | 50 | 45 | 24 46 | 84 | 36 | 40 | 41. | 76 | 24 | 43 | 27 | 56 | 63 | 65 98 | 70 | 56 | 68 |
| A Boston C Madden | 34 22 | 13 | 18 35 | 36 35 | 47 | 17 | 12 | 71 | 77 | 77 52 | 76 | 77 | 76 | 29 15 | 53 | 39 | 98 | 69 | 62 | 33 |
| 8 Whiteside | 38 | 25 31 | 32 | 48 | 36 58 | 29 | 64 | 24 41 | 31 20 | 65 | 25 | 54 | 38 | 27 | 66 | 65 70 | 31 | 81 77 | 71 69 | 68 64 |
| A Pratt | 24 | 39 | 33 | 42 | 45 | 35 | 87 | 40 | 42 | 15 | 12 | 16 | 50 | 23 | 74 | 32 | 88 | 54 | 83 | 68 |
| M London | 19 | 38 | 45 | 38 | 39 | 29 | 63 | 38 | 33 | 35 | 21 | 34 | 40 | 10 | 39 | 61 | 88 | 74 | 70 | 58 |
| Z Seven | 54 | 29 | 25 | 33 | 44 | 22 | 29 | 33 | 81 | 47 | 67 | 30 | 46 | 40 | 38 | 36 | 37 | 73 | 10 | 22 |



LSP sample report





CLICK HERE FOR FULL LSP SELECTION REPORT

| | eadership Skills Snapshot | | |
|-------------------------------|--|----------|----------|
| Personal Strengths Leadership | | | Feedback |
| Competency | Definition | Standing | Page |
| Sensitivity | Showing a supportive, considerate, sensitive, and caring attitude toward the needs, concerns, moods, agendas, interests, and aspirations of others. | ď | p.11 |
| Inspirational Role Model | The ability to set a positive and inspirational example for subordinates to follow. | | p.12 |
| Social Astuteness | The ability to accurately read and respond diplomatically to organizational trends and norms, as well as effectively deal with organizational politics. | | p.14 |
| First Impression | The ability to create a positive impact through social confidence, sincerity, dress, and verbal fluency. | ď | p.16 |
| Motivating Others | Showing enthusiasm and providing encouragement, recognition, constructive criticism, and coaching to subordinates. | ď | p.19 |
| Organizational Spokesperson | Serving as figurehead and spokesperson for one's unit, and effectively promoting and defending the interests of one's subordinates. | | p.21 |
| Achievement and Motivation | Demonstrating the motivation to work hard, be successful, achieve difficult goals, and complete challenging tasks. | 4 | p.23 |
| Interpersonal Relations | Relating to others in an outgoing, friendly, warm, and personable manner in order to establish and maintain effective interpersonal relationships. | ď | p.25 |
| Persuasiveness | The ability to sell others on ideas, approaches, products, and services. | | p.26 |
| Flexibility | The ability to adapt one's style or approach in order to adjust to changing circumstances or to achieve an objective. | | p.28 |

CLICK HERE FOR FULL LSP FOCUS REPORT





step 5 develop talent

the goal: create a development plan for succession candidates

and track progress

the process:

 conduct one-on-one coaching with succession candidates (see coaching plan page 15)

develop individual development plans (IDPs)

encourage progress with accountability

the outcome: completed custom development plan for each candidate

coaching flowchart









coaching plan – session one

the goal:

understanding results and determining

developmental priorities

the participants: candidate and coach

the focus:

walk through how LSP-R works

explain how dev. opportunities are selected

results debrief

candidate profile

identifying top development areas

discuss how candidate can begin development

the takeaway:

Development Actions Form to be drafted between

sessions one and two

development actions form



Succession Position Candidate Name Current Position

| Top Development Areas | |
|-----------------------|----|
| 1. | 4. |
| 2. | 5. |
| 3. | 6. |

| | Development Actions | | | | |
|-------------|---------------------|--------|-------------|---------------------|--|
| | Development Area | Action | Complete By | Progress / Comments | |
| ths | | | | | |
| 3-6 Months | | | | | |
| 3-6 | | | | | |
| ths | | | | | |
| 6-12 Months | | | | | |
| 6-12 | | | | | |
| sh | | | | | |
| 12+ Months | | | | | |
| 12+ | | | | | |

| Notes |
|-------|
| |
| |
| |







coaching plan – session two

the goal: creating an actionable plan

the participants: candidate and coach

the focus:

- reviewing Development Actions Form
- discussing/planning self-guided development
- fundamentals of behavior and habit change
- introduce Development Opportunity activity

the takeaway: Draft Development Opportunity activity



development opportunity



COMPETENCY:

STOP:

What

How

When

START:

What

How

When

CONTINUE:

What

How

When







coaching plan – session three

the goal: finalizing the plan and creating accountability

the participants: candidate, leader, and coach

the focus:

- reviewing IDP together
- discussing leader support of candidate
- planning metrics and schedule for tracking

the takeaway:

finalized IDP with metrics and Accountability Tracker



accountability tracker



Candidate Name:

Date:

Competency:

CANDIDATE

Over the last three months, how satisfied are you with the progress you've made toward your goals for this competency?

not at all satisfied







very satisfied

Please express any other comments you have about your development efforts in the chosen competency.

Competency:

CANDIDATE

Over the last three months, how satisfied are you with the progress you've made toward your goals for this competency?

not at all satisfied





moderately satisfied

very satisfied

Please express any other comments you have about your development efforts in the chosen competency.

LEADER

Over the last three months, how satisfied are you with the progress this candidate made toward the goals for this competency?

not at all satisfied





moderately satisfied



Please express any other comments you have about the development efforts of this candidate in the chosen competency.

LEADER

Over the last three months, how satisfied are you with the progress this candidate made toward the goals for this competency?

not at all satisfied





satisfied

very satisfied

Please express any other comments you have about the development efforts of this candidate in the chosen competency.







coaching plan – session four

the goal: evaluate progress and success with process

the participants: candidate and leader

the focus:

- discuss progress thus far
- identify any setbacks faced with development
- consider any next steps to improve process

the takeaway: complete Process Effectiveness Scorecard

optimization scorecard



Candidate

Name:

Date:

Thus far, how satisfied are you with the process, including opportunity to practice, support from your leader, and dedicated time to discuss progress?

not at all satisfied



somewhat satisfied moderately satisfied

very satisfied

Please express any other comments you have about the process thus far, including successes, roadblocks, and suggestions for optimization.

Name:

Date:

Thus far, how satisfied are you with the process, including effort from candidate, amount of involvement, and opportunities to review progress?

Leader

not at all satisfied

slightly satisfied

somewhat satisfied moderatel satisfied

very satisfied

Please express any other comments you have about the process thus far, including successes, roadblocks, and suggestions for optimization.





phase THREE





step 6 measure progress

the goal:

measure success of individual development activities and impact on succession bench

the process:

- assess incumbents progress using SIGMARadius 360 assessment (or client's internal tools)
- update succession bench, development plan, succession profiles, and talent progress scorecard
- communicate successes and challenges (individual and team) to leader
- develop plan for following year

the outcome: updated individual development plans

talent progress scorecard



| Talent Progress Scorecard | | | |
|--|------|--|--|
| Indicator | Date | | |
| | | | |
| Critical Positions Filled Internally (%) | | | |
| Management Positions Filled Internally (%) | | | |
| Average Time High-Potentials in Same Role (Yrs.) | | | |
| High-Potential Turnover (%) | | | |
| Critical Positions with 3+ Successors (%) | | | |
| Average Years Until Ready | | | |
| High-Potential Engagement | | | |
| Individual Improvement | | | |





SESSION 1

INTRO

KICK OFF

(leadership, CEO, SIGMA)

PHASE 1

LSBQ
(leadership, CEO, other)

LSP
(CEO)

BUILD SUCCESS
PROFILE
(SIGMA)

SUCCESS PROFILE
PRESENTATION
NOMINATE SUCCESSORS
(leadership, CEO, SIGMA)

PHASE 2

SUCCESSOR KICK-OFF (CEO, candidates, SIGMA)

ASSESS CANDIDATES (candidates, SIGMA)

COACHING/ BUILD DEVELOPMENT PLANS (candidates, SIGMA)

PRESENT CANDIDATE PROFILES & IDPS (leadership, CEO, SIGMA)

PHASE 3

MEASURE PROGRESS
(leadership, CEO, SIGMA)

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